

İndirilme Tarihi

10.09.2026 12:06:06

GDT 123 - QUALITY MANAGEMENT SYSTEMS - Gülşehir Sosyal Bilimler Meslek Yüksekokulu - Dış Ticaret Bölümü General Info

Objectives of the Course

Quality management systems within organizations has provided the marginal utility of today's increasingly competitive environment, organizations must implement a management approach is now stating that provide information regarding what should be done about it.

Course Contents

The manifestation of Quality management systems by emphasizing its functions in organizations.

Recommended or Required Reading

Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara

Planned Learning Activities and Teaching Methods

Lecturing, Questions -answers

Recommended Optional Programme Components

Reading articles on the subject

Instructor's Assistants

does not exist

Presentation Of Course

Face to face

Dersi Veren Öğretim Elemanları

Inst. Dr. Evren Arı Inst. Doğan Güner

Program Outcomes

1. can make an assessment of the provision of quality
2. Learning the methods and skills necessary to create that quality assessment can gain respect.
3. Can answer questions about the historical development of quality.
4. Can create quality circles.
5. Make an assessment of Total quality management.
6. Can make the comparison about Rival companies.
7. Can make the assestment about the scientists' ideas for Quality management .
8. Make an assessment of the quality improvement tools.
9. Can make calculation about the quality costs.
10. Make an assessment of quality systems.
11. Can answer questions about the Kaizen approach.
12. Can make the assestment about quality applications.

Order	PreparationInfo	Laboratory TeachingMethods	Theoretical	Practise
1	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf :1-4)		Fundamentals of Quality, Concept of Quality and Dimensions of Quality	
2	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf:4-9)		Historical Development of Quality	
3	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf::9-13)		Objectives of Quality, The Meaning and Importance of Quality for Businesses	
4	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf:14-17)		Key Factors Affecting Quality	
5	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf:21-23)		Total Quality Management	
6	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 23-26)		Objectives and Characteristics of TQM	
7	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 26-31)		Principles of TQM	
8			midterm exam	
9	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 42-46)		Benefits of TQM and Factors Inhibiting TQM	
10	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 47-55)		Definition and Operation of Quality Circles	
11	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 63-70)		Standard And Standardization, Standard Types	
12	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 71-81)		Duties and Activities of the Turkish Standards Institution	
13	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 85-90)		Kalite Yönetim Sistemleri	
14	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara (sf: 90-95)		Kalite Yönetim Sisteminde Kullanılan Dökümanlar	
15	Doç.Dr. TUNA Muharrem, GÜLER İlkay(2012) Kalite Yönetim Sistemleri, Detay Yayıncılık ,Ankara		General evaluation	

Workload

Activities	Number	PLEASE SELECT TWO DISTINCT LANGUAGES
Vize	1	1,00
Final	1	1,00
Derse Katılım	14	2,00
Ara Sınav Hazırlık	1	3,00
Final Sınavı Hazırlık	1	3,00
Ders Öncesi Bireysel Çalışma	10	2,00
Ödev	14	1,00
Ders Sonrası Bireysel Çalışma	10	2,00

Assesments

Activities	Weight (%)
Ara Sınav	40,00
Final	60,00

	P.O. 1	P.O. 2	P.O. 3	P.O. 4	P.O. 5	P.O. 6	P.O. 7	P.O. 8	P.O. 9	P.O. 10	P.O. 11	P.O. 12	P.O. 13	P.O. 14	P.O. 15	P.O. 16
L.O. 1			1	1												
L.O. 2		1	1													
L.O. 3	1	1	1	1												
L.O. 4	1	1														
L.O. 5	1		1	1												
L.O. 6	1		1	1												
L.O. 7				1												
L.O. 8			1	1												
L.O. 9			1	1												
L.O. 10			1	1												
L.O. 11			1			1										
L.O. 12	1			1												

Table :

- P.O. 1 :** Graduates of the Foreign Trade Program will be able to: Apply basic concepts and skills of foreign trade, economics, business administration, marketing, customs procedures, and accounting techniques.
- P.O. 2 :** Identify problems related to foreign trade, evaluate alternative solutions, and reach logical conclusions based on analytical reasoning.
- P.O. 3 :** Conduct foreign trade transactions, including import and export operations.
- P.O. 4 :** Organize foreign trade-related information and present it effectively in written form.
- P.O. 5 :** Evaluate customs union agreements, customs legislation, foreign exchange regulations, and import-export legislation.
- P.O. 6 :** Apply foreign trade accounting and finance concepts and practices in business environments.
- P.O. 7 :** Demonstrate knowledge of the fundamentals of law, foreign trade, public relations, total quality management, and entrepreneurship, and act in accordance with professional and social ethical values.
- P.O. 8 :** Appraise the significance of Atatürk's Principles and Reforms.
- P.O. 9 :** Use basic communication and information technologies in accordance with computer software that is required by the department at least European Computer Operating Licence basic level.
- P.O. 10 :** Communicate acquired knowledge, skills, opinions, and recommendations related to foreign trade effectively in both written and oral forms to relevant stakeholders.
- P.O. 11 :** Possess foreign language skills at A2 level of the European Language Portfolio, sufficient to follow professional developments and communicate with colleagues.
- P.O. 12 :** Use written and oral communication skills related to foreign trade in both Turkish and English.
- P.O. 13 :** Express ideas clearly and effectively in both written and oral forms.
- P.O. 14 :** Analyze data and information obtained from international marketing research.
- P.O. 15 :** Identify relationships among key economic variables.
- P.O. 16 :** Demonstrate awareness of humanitarian, social, and economic issues, including migration, disasters, disabilities, and the challenges faced by disadvantaged groups.
- L.O. 1 :** can make an assessment of the provision of quality
- L.O. 2 :** Learning the methods and skills necessary to create that quality assessment can gain respect.
- L.O. 3 :** Can answer questions about the historical development of quality.
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- L.O. 8 :** Make an assessment of the quality improvement tools.

L.O. 9 : Can make calculation about the quality costs.

L.O. 10 : Make an assessment of quality systems.

L.O. 11 : Can answer questions about the Kaizen approach.

L.O. 12 : Can make the assessment about quality applications.