Tarin: 23 Eyiul 2025 16:02							
International Trade and Logisti	cs / International Trade and Logistics /						
Course Code	Course Name	Teorical	Practice	Laboratory	Credits	ECTS	
UTL411	FUNDAMENTALCOMMUNICATION AND EMPATHY DEVELOPMENT	3.00	0.00	0.00	3.00	5.00	
Course Detail							
Course Language	: Turkish						
Qualification Degree	ualification Degree : Bachelor						
Course Type	: Optional						
Preconditions	: Not						
Objectives of the Course : This course aims students to gain the ability to communicate and express themselves and their instututions between written, verbal, non-vergences and figural, non-figural organizations and out of organizations. Besides, these kind of courses aim to know and examine the command skills.							
Course Contents	: In this course communication with its various aspects such as communicatio includes definitions, components, types and skills of communication. Within are mentioned in coordination with verbal (written and oral) and nonverbal co	his frame intrapersona		-	-		
Recommended or Require Reading	 Dökmen, Ü. (2019). Sanatta ve Gündelik Yaşamda İletişim Çatışmaları ve Er Konuşuyor. Ankara: Elma Yayınevi. İnternet kaynakları Makaleler Ders notları 	•	Kitabevi. İzgöre	en, A. Ş. (2018).	Dikkat! Vücu	dunuz	
Planned Learning Activities Teaching Methods	s and : Narrative Method, Discussion Method						
Course Instructors	: Prof. Dr. Durdu Mehmet Biçkes						
Presentation Of Course	: Face to face						
Update Date	: 9/4/2025 2:34:56 PM						
Dosya İndirilme Tarihi	: 9/23/2025						

Course Outcomes

Upon the completion of this course a student:

1 They can develop empathy and are knowledgeable about conflict, anger and rage management.

2 Learn various communication concepts, and basic communication models that are important for academic and business life, and interrelate them.

3 Understand communication types (intrapersonal, interpersonal, corporate and mass) and skills (verbal, nonverbal), and use them in a multidisiplinary perspective.

4 Define, analyze, solve, handle confidently communication misunderstandings faced in various communication environments with building skills in strategic thinking and express them.

 $5\, Use \ and \ manage \ the \ outcomes \ of \ the \ course \ in \ an \ ethical \ perspective \ to \ use \ both \ in \ business \ and \ social \ settings.$

Preconditions

urse Code Course Name Teorie	rical Pract	Credits	ECTS

Weekly	Contents

	Teorical	Practice	Laboratory	Preparation Info	Teaching Methods	Course Learning Outcomes
1.Week	*Communication Concept, Definition, Importance and Characteristics			*Slides: 1-36.	*Narrative Method, Discussion Method	Ö.Ç.2 Ö.Ç.2 Ö.Ç.2
2.Week	*Communication process			*Slides: 37-68.	*Narrative Method, Discussion Method	Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5
3.Week	*Communication process			*Slides: 37-68.	*Narrative Method, Discussion Method	Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5

	Teorical	Practice	Laboratory	Proparation Info	Toaching Mothods	Course Learning Outcomes
4.Week	*Types of communication: Verbal	1 TACHICE	Laboratory	Preparation Info *Slides: 69-92.	Teaching Methods *Narrative Method, Discussion	Ö.Ç.1
4.vveek	communication			Sildes: 69-92.	Method Method	Ö.Ç.1 Ö.Ç.2 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5
5.Week	*Types of communication: Nonverbal communication			*Slides: 93-137.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5
6.Week	*Body language			*Slides: 138-215.	*Narrative Method, Discussion Method	Ö.Ç.3 Ö.Ç.5 Ö.Ç.3 Ö.Ç.5 Ö.Ç.3
	*Body language			*Slides: 138-215.	*Narrative Method, Discussion Method	Ö.Ç.3 Ö.Ç.5 Ö.Ç.3 Ö.Ç.5 Ö.Ç.3
8.Week	*Midterm exam					
9.Week	*Types of communication: Written communication			*Slides: 216-246.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.3 Ö.Ç.4
10.Week	*Business life and communication			*Slides: 247-298.	*Narrative Method, Discussion Method	Ö.Ç.4 Ö.Ç.5 Ö.Ç.4 Ö.Ç.5 Ö.Ç.4 Ö.Ç.5
11.Week	*Technology and communication			*Slides: 299-320.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.5 Ö.Ç.1 Ö.Ç.5 Ö.Ç.1 Ö.Ç.5
12.Week	*Intercultural communication			*Slides: 321-354.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5

	Teorical	Practice	Laboratory	Preparation Info	Teaching Methods	Course Learning Outcomes
13.Week	*Intercultural communication			*Slides: 321-354.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.2 Ö.Ç.4 Ö.Ç.5
14.Week	*Empathy and empathy development			*Slides: 355-392.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.4 Ö.Ç.5
15.Week	*Empathy and empathy development			*Slides: 355-392.	*Narrative Method, Discussion Method	Ö.Ç.1 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.4 Ö.Ç.5 Ö.Ç.1 Ö.Ç.4 Ö.Ç.5

Assesment Methods %

2 Final : 60.000

3 Vize: 40.000

LOTO WOINIOAU			
Activities	Count	Time(Hour)	Sum of Workload
Vize	1	1.00	1.00
Final	1	1.00	1.00
Derse Katılım	14	3.00	42.00
Ders Öncesi Bireysel Çalışma	13	2.00	26.00
Ara Sınav Hazırlık	4	4.00	16.00
Final Sınavı Hazırlık	5	4.00	20.00
Ödev	3	3.00	9.00
Tartışmalı Ders	14	1.00	14.00
Alan Çalışması	3	3.00	9.00
Uygulama / Pratik	4	3.00	12.00
		Tota	I: 150.00

Sum of Workload / 30 (Hour): 5

ECTS: 5.00

Program And OutcomeRelation

1 Togram 7 tra	Trogram And Outcomer Colation														
	P.O. 1	P.O. 2	P.O. 3	P.O. 4	P.O. 5	P.O. 6	P.O. 7	P.O. 8	P.O. 9	P.O. 10	P.O. 11	P.O. 12	P.O. 13	P.O. 14	P.O. 15
L.O. 1	0	0	0	5	0	0	0	0	4	0	0	4	0	2	0
L.O. 2	0	0	0	4	0	0	0	0	5	0	0	4	0	2	0
L.O. 3	0	0	0	5	0	0	0	0	5	0	2	4	2	2	0
L.O. 4	0	0	0	5	0	0	0	0	5	0	1	4	1	2	0
L.O. 5	0	0	0	5	0	0	0	0	5	0	2	4	0	2	0
Avarage	0	0	0	4.80	0	0	0	0	4.80	0	1.00	4.00	0.60	2.00	0

BEWARE OF PLAGIARISM Please pay attention to proper academic citation rules and avoid plagiarism, an unethical and academically fraudulent behavior, when completing reports, assignments, or other academic works, and it is treated with the same disciplinary action as cheating in a classroom setting. It is imperative to refrain from presenting another person s ideas, language, expressions, or any other form of intellectual property as your own. Regardless of quality, your assignments/projects/research should reflect your original work. Perfection is not a requirement, and in case of any uncertainties regarding academic writing guidelines, you may seek clarification from your course instructor.

Engel Durumu/Uyarlama Talebi : Engel durumuna ilişkin herhangi bir uyarlama talebinde bulunmak isteyen öğrenciler, dersin öğretim elemanı ya da Nevsehir Engelli Öğrenci Birimi ile en kısa sürede iletişime geçmelidir.